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Short presentation

Naja Holten Møller is an expert on Computer-Supported Cooperative Work (CSCW) in complex, professional work domains. Her research unfolds through a deep engagement with issues of responsibility, and the enactment of ethics through participation of stakeholders in technology use- and design. She explores different questions ethnographically to understand; How do evolving data-driven technologies transform conventional forms of work? How do we balance concerns for human values while utilizing data in the design of technologies that automate tasks and introduce algorithms in decision-making? These questions she investigates in long-term collaborations with different types of organizations, particularly in the public sector. Digitalization of the public sector is not a one-time transformation; adaptive data-driven technologies introduce continual forms of change for bureaucracies and public decision-, but also for citizens and others who engage with these work processes. In particular, Naja Holten Møller is noted for her research on “data work” and the challenges and opportunities opened up by the use of large datasets and algorithms to optimize work in the future workplace.

Employment

Associate Professor

Human-Centred Computing

København N.

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Publications

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